

GDPR - Privacy Notice



Privacy Notice:

This notice is a summary of:

- How Serenity Sensory Music uses your personal information (personal data)
- Serenity Sensory Music's responsibilities to keep your personal information safe and secure
- Your rights in relation to your personal information
- Laura Seymour is responsible for looking after Serenity Sensory Music's data.

What is personal data (information)?

- Personal data is any information that can identify you as an individual.
- It also includes special category personal information which includes information about your health, religion, gender or your fingerprints which require extra conditions for us to use it.

Whose data is it?

- Your personal information belongs to you.
- The law says that when you can understand the consequences of agreeing to how your data can be used, then we should ask your permission to use it unless there is a lawful reason not to.
- Until this time, we will ask for your parents' or legal guardian's permission.

What do we use your personal data for?

- We mainly use your information to track your progress, keep you and others safe, to assess our performance, to comply with legal duties for example to provide information to government agencies, and to promote the school for example through prospectuses and press releases.

Where does your data come from?

- We mainly collect your personal data from information you and your parents may provide, your educational records, any previous education setting, and official bodies for example the Local Authority.

How can we use your personal data?

- Where the law requires us to;

- With your permission if you understand the consequences of what is being asked, or if not, with the permission of your parent (s) or legal guardian – this might include using your photographs on publications such as the school newsletter or on our website;
- Performing a public task – for example providing you with an education, or providing government departments with information that they require;
- Where it is necessary to save a life – for example providing hospitals with medical information about you in an emergency.
- If special category personal data is involved (which includes information about your health, religion, gender), we have to satisfy further legal grounds.

How long do we keep your personal data for?

- We will only keep your data for as long as the law allows and how long we need the information to run Serenity Sensory Music.
- There are different time periods for different types of information.

What are your rights in relation to your data?

- Your main rights are:
 - To know what data we hold about you – you can make a request to see this information by contacting Laura Seymour.
 - To ask for mistakes to be rectified (put right) about the data we hold about you
 - To ask for us to erase data that we hold about you, but we will only do this if we have no legal ground for keeping it other than your permission
 - To object to or ask for the use of your personal data to be restricted, but these rights are limited and can be overridden in certain circumstances.
 - To withdraw your permission where we are processing your information on the basis of your consent

Any questions or complaints?

- Above all, you need to be comfortable with how we use your personal data. If you would like to talk about any aspect of this notice please contact:
 - Serenity Sensory Music
 - Laura Seymour
 - serenitysensorymusic@gmail.com

What is a privacy policy?

A privacy policy is a statement that discloses some or all of the ways a website collects, uses, discloses, and manages the data of its visitors and customers. It fulfils a legal requirement to protect a visitor or client's privacy.

Countries have their own laws with different requirements per jurisdiction regarding the use of privacy policies.

What type of information do you collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How do you collect information?

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why do you collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

How do you store, use, share and disclose your site visitors' personal information?

Serenity Sensory Music is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

How do you communicate with your site visitors?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to

enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How can your site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact Serenity Sensory Music at serenitysensorymusic@gmail.com

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at serenitysensorymusic@gmail.com